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The Client

Founded in 1890 in York, Shepherd Group is one of the leading family owned businesses in the UK. The Group's operations in national and international markets include substantial companies in construction and engineering, manufacturing and property development. Since inception, the companies which form Shepherd Group have developed to operate on a major scale, employing around 3,200 people and with an annual turnover exceeding £650 million.

Shepherd FM, working under the Shepherd Group Built Environment department provide an essential FM service to a wide range of clients in both the public and private sectors. With experience in a variety of industry sectors Shepherd FM work with clients to ensure smooth management of their day-to-day operations and facilities.

Objectives

Shepherd FM, a subsidiary of the Shepherd Group Built Environment department needed a complete refurbishment of their newly acquired Euston Square Office premises. The objective was to create a warm, eye-catching and modern interior utilizing the latest in design, technological and aesthetic tools to make Shepherd FM stand out amongst its competitors. The pre-requisite for incorporating cutting edge technology while maintaining the unfettered design ethos was paramount. Choosing DWM for our unparalleled experience in the M&E sector, along with our individual in-house department's expertise in the Data Cabling, IT, Electrical and Audio Visual departments ensured the design language was carried through in all aspects of the project.

Solution

DWM provided comprehensive services in a multitude of areas to facilitate the refurbishment of their new office. Being involved throughout the process, from first fix to finishing ensured we were able to produce and maintain the quality of work expected of us. Our remit covered a large body of works of differing disciplines, which were all tasked to our in-house individual departments in order to manage, communicate and facilitate the refit. These services included: Power/Lighting Solution, Fire Alarm modifications, Mechanical Requirements, Comms Cabinets, Fibre Optic Link, Structured Cabling CAT6 Solution and AV infrastructure, amongst others.

Ensuring not only a high level of finish but future-proofing all installed services was of utmost important to both ourselves and the client. This was most readily visible in the Audio Visual and Power/Lighting solution where high end equipment and access points were blended in seamlessly with the new look office as well as providing enough flexibility for any future planned improvements or amendments.

Impact

Shepherd FM's finished offices are a testament to the skill, planning and delivery of DWM. Technology blends seamlessly with the modern interior and contributes to the buzzing and bustling atmosphere. Working locations are streamlined and communal meeting areas like one of the many conference rooms, benefit from having the latest in VC technology embedded into the room.

The design aesthetic has been carried through in the implementation, design and installation of the lighting solution which enhances the newly refurbished interior.

Ongoing Support

Due to our expertise in procurement, installation and setup during the installation, DWM were tasked with the ongoing support and maintenance of a number of the key technologies, namely; electrical, fire alarm and emergency lighting and data network and UPS. Mark Reeves, DWM electrical manager stated "This project was truly a pleasure to work on. From initial consultation, to the design process, the procurement and install to commissioning I know our team have enjoyed it all. The end result speaks for itself, and to be awarded the support contracts for key technologies shows we are trusted with maintaining Shepherd FM's core services technologies well after install"

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