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Client

London Luton Airport is one of the UK's largest airports and currently hosts departures to over 100 destinations and celebrated its 75th Anniversary in July 2013. The airport remains publicly owned by Luton Borough Council but is operated, managed and developed by a private consortium, London Luton Airport Operations Ltd.

Objectives

To provide complete CCTV coverage of the Long Stay Car Park at Luton Airport and enable them to achieve a 'Park Mark' award through the Safer Parking Scheme. This is an initiative of the Association of Chief Police Officers, aimed at reducing crime and the fear of crime in parking facilities.

"We are very happy with the service DWM provided"

Solution

With the Long stay car park expanding across an area of 92,000m², a system was required to give coverage 24 hours a day, 365 days a year. Working with Avigilon products, DWM installed 15 top of the range CCTV cameras with a range of approximately 500 x 100 mtr per camera. The footage from these cameras is constantly monitored and with the zoom capacity featured, even number plates at a far distance can be seen.

Impact

The significance of 24 hour surveillance at the Long stay car park at Luton Airport is huge. It is a unique system in that the cameras capture massive areas of ground providing a very high resolution even when zooming in. With the amount of footfall through the car park, the safety of people is paramount along with the security of cars and other vehicles using the car park. With the new cameras in situ there is a reduction of costs involved manning the site and in turn a better quality of image available that will enable more conviction opportunities.

By achieving the Safer parking status, Park Mark, Luton Airport's parking facilities have met the requirements of a risk assessment conducted by the Police. This means the parking operator has put in place measures that help to deter criminal activity and anti-social behaviour, thereby doing everything they can to prevent crime and reduce the fear of crime in their parking facility. For customers, using a Park Mark Safer Parking facility means there are measures to create a safe environment;

- Quality management
- Appropriate lighting
- Effective surveillance
- Clean environment

Support

DWM IT Solutions Manager, Marcus White said "With the growth of International travel vastly increasing over recent years, developing a high quality 24 hour security system at a major UK airport has been of huge importance in terms of security and safety. DWM and the team at Avigilon have excelled in a system here that provides just that."

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